

NSSE 2020

Student Comments

American University of Beirut

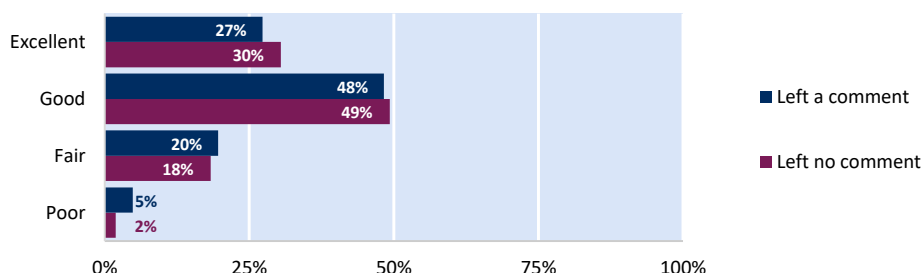
This report displays confidential comments your students provided in response to up to three open-ended questions. Three such questions appear in Topical Modules (Academic Advising; Civic Engagement; First-Year Experiences and Senior Transitions), one in a consortium (Online Learning), and one at the end of the survey (after any module or consortium questions). This file contains separate tabs for each source, as appropriate, with end-of-survey comments in separate tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module and consortium comments are sorted by class, enrollment status, and sex. End-of-survey comments are sorted by overall satisfaction, enrollment status, and sex. Information for variables other than satisfaction was provided by your institution.

How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE20 Student Comments (AUB).sav".

Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.

Regarding academic advising, who has been the most helpful and in what way?

Response:	Frequency
A PhD candidate	1
Academic advising has never been helpful and I never got a good answer out of anyone	4
Academic Advisor	52
All by different perspectives	1
AUB Alumni via LinkedIn network	1
biology lab coordinator	1
career services	1
chairman/advisor/peer	1
Dr Randa Salamoun	1
Dr. Abia Sibai	1
Dr. Alireza Corangy. He is the only professor who advised me and still does, on my career and educational	1
Dr. Amal Bou Zeineddine (very helpful and available)	3
Dr. Antoine Sabbagh (helpful and available)	2
Dr. Coralie Hindawi (very helpful) All other advisors were either misleading or inconciderate	1
Dr. Fadi Najem	1
Dr. Hamzah Daroub (very active)	1
Dr. Houssam Rassi	1
Dr. Ibrahim Abou Faycal	1
Dr. Issam Lakkis (very helpful) Dr. Kamal khuri-makdisi (very encouraging)	1
Dr. Kathryn Rebecca Maude	1
Dr. Louay bazzi	1
Dr. Mabsout, he was straightforward and did not sugar coat things. he always tried to help when asked	1
Dr. May awaida/ Dr. maliki/ Dr. tania bosqui	1
Dr. Mohamed Salah	1
Dr. Mohammad El Zein (very kind and caring)	1
Dr. Naseem Daher	2
Dr. Niamh Kelly	1
Dr. Niamh Kelly (very resourceful)	1
Dr. Rania O. Mardini (very helpful)	1
Dr. Samir Mustapha (very helpful)	1
Dr. shayya was helpful when needed	1
Dr. Stefano monni	1
Dr. Suzanne Dhaini	1
Dr. Tania Haddad (very helpful)	2
Dr. Tania haddad/ Dr. Rima Shaar (both are the most helpful)	1
Dr. Zakaria Kambris (Very helpful and supportive)	1
ELC Scholarship Coordinators	1
Esteban Hadjez and Marco Bardus is sharing they're experience and being honest with me	1
Everyone	1
Faculty (both emotional and informational support)	1
Faculty member other than assigned advisor (felt a better connection with her)	1
Faculty member/ Clinical preceptors	1
FAFS/an open-door university day	1

family/friends	73
Family/friends/ scholarship coordinators	1
family/friends/advisors	2
family/friends/faculty members	1
family/friends/professors	4
Google	1
Mastercard staff	1
N/A	4
No one	16
Online resources	5
peers/ MD students	1
peers/graduates	45
Prefer not to answer	1
Premedical society/advisor	1
Professors	23
Professors (accounting and finance)	1
Professors/ Career services. The academic advisor is rarely helpful in any major decisions.	1
Professors/advisors	1
seeked helped from advisors, peers, and professors but it wasn't helpful	1
self	3
Student services	2
The Chairman of my department	1
Total	294

Is there anything your institution could have done better to prepare you for your career or further education?

Answer	Frequency
do not fix the price to dollars: it is a non-profitable university who pays its staff in Lebanese pound	1
2- Reduce tuition fees for varsity members in the sports club. 3- allow all students to get access to previous exams	1
advising is not really important except for providing the pin code.	1
As a nursing student I am provided with the material and clinical experience needed for my future career as a nurse.	1
As a psychology major, we have no exposure to the practical aspect of our field, all we learn is theoretical.	1
AUB departments send students from a department to another so they take the responsibilities off the backs. Most faculty members are careless, rude and unhelpful.	1
AUB is excellent	1
AUB is very focused on education and very little effort is given to support student activities and engagement as well as Career services and external connections	1
Be more flexible with the courses we can take	1
decrease the weight of attendance on the overall grades and focus on performance	1
Expanding the Mechanical Engineering department	1
focus more on understanding and less on memorizing. I had to retrain my brain to engulf the massive amount of information that I was tested on (mostly with MCQ questions, which by nature promote rote learning). I have no complaints whatsoever about the social sciences or humanities given at AUB. I am very thankful for my GE requirements as they made me significantly grow as a person.	1
Give a required computer science course to learn more about platforms in detail for data entry, statistics. Provide more Research opportunities	1
give mandatory courses on basic economics and business as well as mandatory classes intended to create and prepare a CV and work related requirements. Also an internship course for credit.	1
Give more courses on statistics and statistical analysis programs such as SPSS etc.	1
Have well equipped modern labs open 24/7 to allow students to invent, innovate and create. Have more partnerships with local and multinational firms	1
Invest in coaches and advisors who specialize in supporting students pursuing scholars abroad such as the Rhodes or Knight-Hennessy.	1
It's a money driven college	1
Let students relax and stop pressuring them with assignments projects and exams	1
media major is more theoretical than practical which makes us not prepared for future work, and not being able to get the right courses because of capacity lowers provide more capacities in elective courses	1
Mentors/Advisers are responsible of too many students and have simultaneous dual roles. As a result, they are unable to handle the needs of the students being assigned to them, often brushing it aside or delaying the issues entirely.	1
More courses and workshops that help students gain more skills/ focus more on practical learning less on theoretical.	20
more diversity of courses. Offer access to research or internship opportunities. Make the courses more practical and less theoretical. Less memorizing, more understanding. change exam format, organize courses in a way where there is a continuity among the courses	1
More internship/ job opportunities, more courses related to Networking and Security. Lower tuition fees	1
More real-life problems	1
More research opportunities/ better advising and follow-up on our future goals and career options.	11
My institution could have introduced us more to the opportunities for social and volunteering activities that makes us more engaged with our society	1
N/A	4

No	4
Offering more diverse opportunities related to my field; the political/economical situation our country is now facing has created a blockade for such diversity.	1
One of the best and life changing experiences. i wouldn't change anything	1
orientation	1
people of despotic radicalism must not be allowed to do elections based on Lebanese politics, but rather on free perspectives.	1
Perhaps the department could get someone competent to teach Classical Mechanics	1
Prevent professors from examine us with a previous exam that only few students have	1
Provide better opportunities for athletes; Balance sport-study programs and help them with their tuition fees	1
Provide better quality guidance for students actually. Encourage them to take electives related to their majors. Evolve in methods of learning!	1
Provide internships in the field of physics (I do not mean tutoring or teaching I mean industrial research)	1
Provide internships or research opportunities on campus	1
Recognize that students > college ranking	1
reply to your emails, rely less on grades, work more on work ethic, more practical learning and less theoretical, don't be full of yourselves and listen and converse with students.	1
Take mental health more seriously and better promote the counselling center.	2
The BA in education requires a course on classroom management which is very essential for the teaching profession.	1
The Engineering curriculum should be revisited, regarding electives outside majors, humanities and social sciences.	1
The few courses given and the limited spaces available were disadvantageous for the students in my major. The advisor doesn't properly guide students.	1
The media a communication program lacked the technical and creative part of the field, the computer lab is poorly organized and lacks important software and management. The administration and student affairs department lacks real support and action. Staff lack genuine care and respects for students The housing staff is extremely disrespectful and discriminates against students of different background and queer students. These issues were presented to the dean of student affairs and were ignored. The institution hires and gives power to people who do not stand up and believe in the institution's values. AUB invests highly in Scientific majors (medicine, engineering..) and gives too little if any funds and attention to the Arts.	1
treat students better	1
Update the course material. Stop the corruption. Focus on understanding rather than memorizing.	1
Yes	2
Total	85

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	satisfying: building my personality in both academic and social aspects
Excellent	Full-time	Female	Satisfying: Professors are amazing
Excellent	Full-time	Female	Satisfying: warm welcome during orientation and courses are interesting
Excellent	Full-time	Female	satisfying: Engaging students and offering opportunities as well as a diverse culture.
Excellent	Full-time	Female	Disappointing: toilets aren't clean
Excellent	Full-time	Female	satisfying: people and the spirit are very satisfying
Excellent	Full-time	Female	satisfying: diverse culture
Excellent	Full-time	Female	satisfying: the program of architecture.
Excellent	Full-time	Female	disappointing is the workspace and lack of comfortable studio or lounge
Excellent	Full-time	Female	satisfying: the ability for students to get all the needed material with a lot of free time in between. Disappointing: financial aid / scholarships
Excellent	Full-time	Female	Satisfying: great friends and teachers as well as subjects and opportunities. Disappointing: no Spanish or other languages taught in this uni except for French
Excellent	Full-time	Female	Satisfying: the hard work paid off . No dissatisfactions
Excellent	Full-time	Female	diverse culture and interesting courses and material. No disappointments.
Excellent	Full-time	Female	satisfying: learning new interesting things and participating in campus life and the freedom that comes with it.
Excellent	Full-time	Female	disappointing: difficulty in socializing and time management.
Excellent	Full-time	Female	Satisfying: no favoritism and classes are related to our real lives.
Excellent	Full-time	Female	Satisfying: It really pushes the person to the maximum and makes him/her more confident and interactive socially.
Excellent	Full-time	Female	Satisfying: making lots of friends, ways of teaching, respect and diversity.
Excellent	Full-time	Female	Satisfying: new experiences ad challenges . Disappointing disrespect and mistreatment by instructors and staff
Excellent	Full-time	Female	Satisfying: An effective and conducive learning environment, a lot of resources available, policies that protect you from discrimination, extra curriculum activities services and no drinking and smoking
Excellent	Full-time	Female	satisfying: variety of things. Disappointing is the financial aid
Excellent	Full-time	Female	satisfying is how much I have learned (different cultures to good math and reading skills). disappointing is trying to find help of a location or questions in the University and no one can help.
Excellent	Full-time	Female	very welcoming. dissatisfying is the political situation in Lebanon that I affecting our safety as international students
Excellent	Full-time	Female	satisfying: Classes, professors and the overall healthy academic atmosphere Disappointing: dorm's conditions at Kerr Hall
Excellent	Full-time	Female	satisfying: diverse culture
Excellent	Full-time	Female	satisfying: diverse culture/ quality of teaching
Excellent	Full-time	Female	Disappointing the different grade scale professors used
Excellent	Full-time	Female	Satisfying: students activities such as participating in AUB outdoors and TedX
Excellent	Full-time	Female	satisfying: the people
Excellent	Full-time	Female	disappointing: nothing
Excellent	Full-time	Female	satisfying: build one's self work on weaknesses and that there's more to life then just exams.
Excellent	Full-time	Female	Disappointing: competition that overpowers students and turning them into robots
Excellent	Full-time	Female	Satisfying: a great with the environment and students are amazing
Excellent	Full-time	Female	satisfying: safe environment and one can be himself without any prejudice and judgment. Nothing disappointing.
Excellent	Full-time	Female	satisfying: is the significance of the students well being and the social life
Excellent	Full-time	Female	disappointing: extreme workload.
Excellent	Full-time	Female	satisfying: class discussions and the very respectful doctors. Ms. Farah Nsuli is an added value
Excellent	Full-time	Female	Satisfaction: social and academic aspects and opportunities. People are amazing and very helpful (Students and professors). Disappointing: the struggle to register courses due to limited capacity
Excellent	Full-time	Female	The most satisfying is that I built a good experience in my major and with my friends
Excellent	Full-time	Female	The disappointing thing is that I had a teacher who don't explain well ...
Excellent	Full-time	Female	satisfaction: feels like home
Excellent	Full-time	Female	very nice
Excellent	Full-time	Female	Satisfying: people, way of teaching and a lot of opportunities (volunteering and job opp) workshops and extracurricular programs.
Excellent	Full-time	Female	disappointing: the way the staff deal with students

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Male	satisfying campus and university life, building one's self , Countless events, opportunities, clubs, meetings, projects, all define the value of AUB and its ability to change people into pro-active citizens. Disappointing: academic side is lacking difficulty and challenges. Exercises are short, unrelated, and the material is quite light. We need to be more challenged by the material, either by going deeper into the subject, or by broadening the scope of courses.
Excellent	Full-time	Male	satisfying: atmosphere ,social life, variety in sports and good quality of education. Disappointing: time management and stress
Excellent	Full-time	Male	Disappointing is being accepted in economics major and not business
Excellent	Full-time	Male	Satisfying: the institution's priority is the student, helpful environment, safety and freedom of expression, available internships and volunteering work
Excellent	Full-time	Male	Satisfying: environment and gaining knowledge Disappointing: taking a course that isn't interesting
Excellent	Full-time	Male	disappointing: low grades
Excellent	Full-time	Male	Satisfying: teaching material, the opportunity it gives students to interact and socialize with other students on/off campus.
Excellent	Full-time	Male	satisfying: diversity, campus, and courses disappointing: corruption by some professors, careless professors, inconsistency in grading and scholarship opportunities, Higher tuition fees every year.
Excellent	Full-time	Male	satisfying: helpful faculty and professors
Excellent	Full-time	Male	satisfying: easily finding a job
Excellent	Full-time	Male	satisfying: living in Lebanon, making friends
Excellent	Full-time	Male	Disappointing: being admitted to a major I didn't like. SAT is an exam based on Math and English and cant govern what major I get to be admitted to
Excellent	Full-time	Male	satisfying: diversity
Excellent	Full-time	Male	Satisfying: campus and helpful people
Excellent	Full-time	Male	satisfying: everything
Excellent	Full-time	Male	satisfying: people
Excellent	Full-time	Male	satisfying: I met my girlfriend
Excellent	Full-time	Male	satisfying: Best education in Lebanon
Excellent	Full-time	Male	satisfying: experienced professors. Disappointing: the bureaucratic system regarding clubs and student activities.
Excellent	Full-time	Male	Satisfying: learning environment and material being taught. Disappointing: unfair letter grading system
Excellent	Full-time	Male	Satisfying: diversity
Excellent	Full-time	Male	Satisfying: studying in lebanon. Disappointing: being away from my parents
Excellent	Not full-time	Female	Satisfying: feeling of belonging. Disappointing: workload
Excellent	Not full-time	Female	satisfying: friends, good education. Nothing disappointing
Excellent	Not full-time	Female	satisfying: building self, clubs, including the unicef club, participating in discussions, work opportunities, time management, enhancing my critical thinking, writing, speaking, and listening skills
Excellent	Not full-time	Female	Satisfying: belonging, supportive people, I learned the importance of creating avenues to raise awareness and give back to my community, AUB's mission to improve lives and change minds and to create a safe environment for everybody.
Excellent	Not full-time	Female	nothing disappointing
Excellent	Not full-time	Female	satisfying: I've learned how to depend on myself, time management and diversity. Disappointing: the communication gap I've felt every time I was supposed to talk fluently in English with other students
Excellent	Not full-time	Female	satisfying: how helpful The UPP program is
Excellent	Not full-time	Male	Disappointing: workload
Good	Full-time	Female	Satisfying: freedom and the flexibility. Disappointing: no relationship between student and teachers, classes are too academically oriented, advisors are not very helpful
Good	Full-time	Female	satisfying: nutrition program and liscense i got. disappointing: the language barrier in class, no cooperation between classmates during group work because i am an african which is really depressing
Good	Full-time	Female	satisfying: courses are interesting
Good	Full-time	Female	satisfying: students and academic standing . Disappointing: some advisors are direspectful and careless
Good	Full-time	Female	satisfying: participating in events

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What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	satisfying: education, reputation, students. disappointing: building of the faculty of health sciences is not renewed
Good	Full-time	Female	disappointing: bad teaching system especially in sciences
Good	Full-time	Female	satisfying: the basketball team. Disappointing: pressure and rude professors
Good	Full-time	Female	satisfying: independence. Most dissatisfying: hard to make friends
Good	Full-time	Female	disappointing: unhelpful disorganized and confusing staff
Good	Full-time	Female	Nothing
Good	Full-time	Female	satisfying: friends, some instructors (mainly the English, Pspe and Philosophy) . disappointing: letter grading system , lack of orientation for premeds, previouses are not accessible for everyone
Good	Full-time	Female	satisfying: AUB. Disappointing: letter grading system
Good	Full-time	Female	satisfying: hard work pays off, disappointing: stress
Good	Full-time	Female	satisfying: freedom and independence. Dissapointing: obsession with grades
Good	Full-time	Female	satisfying: freedom and independence. Dissapointing: English 203 grade
Good	Full-time	Female	Everything is good so far.
Good	Full-time	Female	satisfying: diversity and learning techniques
Good	Full-time	Female	Satisfying: diversity, campus and professors
Good	Full-time	Female	Satisfying: extra curriculum activities. Dissapointing: they are almost after 6 pm which is hard to attend
Good	Full-time	Female	satisfying: most of the professors. disappointing: the lack of care the university has towards the situation in the country
Good	Full-time	Female	satisfying: diversity disappointing: workload and time management issued
Good	Full-time	Female	satisfying: variety. Disappointing: how vague test preparations are.
Good	Full-time	Female	satisfying: English language skills got improved . Disappointing: the content in some courses caused me psychological problems.
Good	Full-time	Female	satisfying: diversity and people. disappointing: very little attention given to new students, no guidance
Good	Full-time	Female	satisfying: the people, the friends, the activities, campus life disappointing: fees. very stressful at times
Good	Full-time	Female	satisfying: equality, respect. Disappointing: pressure and unhelpful professors
Good	Full-time	Female	disappointing: some classmates,
Good	Full-time	Female	satisfying: hard work pays off. Disappointing: workload
Good	Full-time	Female	satisfying: feeling of belonging and the ability of fitting in. disappointing : pressure
Good	Full-time	Female	N/A
Good	Full-time	Female	Satisfying: best education possible. Disappointing: lack support from academic advisers
Good	Full-time	Female	satisfying: the artistic courses. Dissapointing: the interactions with some faculty
Good	Full-time	Female	Satisfying: a new experience with lots of challenges and services
Good	Full-time	Female	satisfying: resources, info, knowledge, and aware of changes. Disappointing: no sense of belonging.
Good	Full-time	Female	satisfying: doctors are cooperative disappointing: dealing with the situation in the country
Good	Full-time	Female	satisfying: Friends and most of the professors. Disappointing: deadlines and pressure
Good	Full-time	Female	disappointing: Financial aid services, unfair scholarships, some professors and faculty members should be more understanding and flexible regarding exam dates.
Good	Full-time	Female	satisfying: education and diversity . Disappointing: stress and time management
Good	Full-time	Female	Satisfying: People . Disappointing: poor time management, pessure
Good	Full-time	Female	Satisfying: Diversity. Disappointing: stress and workload
Good	Full-time	Female	Satisfying: diversity. Disappointing: prejudices and judgment against specific people
Good	Full-time	Female	satisfying: atmosphere. Disappointing: workload
Good	Full-time	Female	Satisfying: diversity. Disappointing: lack of orientation and follow up on each student.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	Satisfying: interesting courses disappointing: exams and the unfriendliness of some students
Good	Full-time	Female	N/A
Good	Full-time	Female	Satisfying: diversity , building self. disappointing: work load and grading system
Good	Full-time	Female	satisfying: helpful faculty members
Good	Full-time	Female	Satisfying: diversity,time management
Good	Full-time	Female	satisfying: friends. Disappointing: independence and workload
Good	Full-time	Female	satisfying: people. Disappointing: teaching techniques
Good	Full-time	Female	Satisfying: interesting courses. Disappointing: the registration process
Good	Full-time	Female	most satisfying: managing the workload. Disappointing: the amount of reading and long homeworks
Good	Full-time	Female	Satisfying: Nursing faculty is very caring, encouraging and supportive. Disappointing: some professors are not that good at delivering the material
Good	Full-time	Female	N/A
Good	Full-time	Female	satisfying: interesting material. Disappointing: some students
Good	Full-time	Female	satisfying: joining the Futsal team. Disappointing: very grade oriented environment
Good	Full-time	Female	satisfying: the courses interesting and related to the career path. Disappointing: workload and advising
Good	Full-time	Female	satisfying: Seeing my project come to life
Good	Full-time	Female	satisfying: belonging. disappointing: lack of transportation on campus, better equipment of the campus, Bechtel and IOEC must become more student friendly, no parking slots.
Good	Full-time	Female	satisfying: students, campus. Disappointing: some professors are very rude and helpless
Good	Full-time	Female	satisfying: campus. Disappointing: financial aid issues
Good	Full-time	Female	satisfying: diversity
Good	Full-time	Female	satisfying: interesting material.
Good	Full-time	Female	satisfying: atmosphere and students. Disappointing: time management issues
Good	Full-time	Female	disappointing: unfair financial aid
Good	Full-time	Female	disappointing: grade conversion system
Good	Full-time	Female	satisfying: some professors, the campus, friends, security, cafeteria staff, and gym staff. disappointing: rude staff at the the administration (the registrar, comptrollers, and admissions office), some bureaucratic professors, difficulties to fit in
Good	Full-time	Female	N/A
Good	Full-time	Female	Satisfying: AUB life, people, friends, services. Disappointing: some professors don't have the skill to educate someone
Good	Full-time	Female	satisfying: diversity, courses Disappointing: work load and time management issues
Good	Full-time	Female	satisfying: being able to write for AUB Outlook and voice my political concerns through the Secular Club. disappointing: time management issues, the selection of majors is not very broad, tuition fees, unfair financial aid
Good	Full-time	Female	satisfying: courses. disappointing: not easy to make friends
Good	Full-time	Female	satisfying: outstanding extracurricular activities, good curriculum and helpful people. Disappointing: transferring to a new environment, coping with stress and workload
Good	Full-time	Female	everything is satisfying
Good	Full-time	Female	satisfying: hard work pays off. Disappointing: workload
Good	Full-time	Female	satisfying: campus, libraries, cafeteria, gym, indoor and outdoor study areas, career hub. disappointing: the atmosphere and some students are very judgy
Good	Full-time	Female	satisfying: diversity
Good	Full-time	Female	satisfying: student life and the extracurricular activities. Disappointing: poor advising and workload
Good	Full-time	Female	satisfying: diversity. Disappointing: staff members
Good	Full-time	Female	satisfying: challenging environment and campus
Good	Full-time	Female	satisfying: campus and diversity. disappointing: some teachers' ways of transferring information (just give lectures and leave without proper explanation)
Good	Full-time	Female	satisfying: the whole experience
Good	Full-time	Female	satisfying: friends, campus. Disappointing: stress

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What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	satisfying: people. Disappointing: advising
Good	Full-time	Female	satisfying: hard work paid off
Good	Full-time	Female	satisfying: friends, campus, achievement. Disappointing: registration for courses and capacities
Good	Full-time	Female	satisfying: introduction to real community, diversity
Good	Full-time	Female	satisfying: diversity, acceptance, courses, emphasis on sports and social life. disappointing: grades, time management issues.
Good	Full-time	Female	satisfying: opportunities
Good	Full-time	Female	satisfying: liberty in learning disappointing: making new friends
Good	Full-time	Male	satisfying: feeling of belonging
Good	Full-time	Male	satisfying: diversity
Good	Full-time	Male	satisfying: everything
Good	Full-time	Male	satisfying: friends, depending on myself. Disappointing: some people
Good	Full-time	Male	satisfying: diversity. disappointing: some useless instructors
Good	Full-time	Male	satisfying: social life, friends. Disappointing: unhelpful staff, instructors and advisors.
Good	Full-time	Male	Satisfying: the institution itself. Disappointing: some teachers and course registration days
Good	Full-time	Male	satisfying: building one-self. Disappointing: disrespectful with how they talk and interact with people.
Good	Full-time	Male	satisfying: use of knowledge
Good	Full-time	Male	Disappointing: registration, libraries opening hours, English courses (203-204) aren't very useful. Satisfying: Helpful teachers, useful curriculum
Good	Full-time	Male	satisfying: people, time management, the campus life, the dorm life. disappointing: some over complicated courses.
Good	Full-time	Male	satisfying: organization. disappointing: workload
Good	Full-time	Male	satisfying: campus, diversity. Disappointing: workload (especially during covid and the revolution)
Good	Full-time	Male	satisfying: extra-curricular activities (sports and clubs). Disappointing: weakness of some course instructors.
Good	Full-time	Male	satisfying: my major. Disappointing: work load and time management
Good	Full-time	Male	satisfying: campus, opportunities for jobs and extra curricular activities. Disappointing: quality of teaching, not much interaction between students and professors
Good	Full-time	Male	satisfying: diversity and courses. disappointing: the completion of courses not related to my major
Good	Full-time	Male	Satisfying: people. Disappointing: some hars courses and time management issues
Good	Full-time	Male	satisfying: environment and high level of education. Disappointing: lack of student-faculty interaction and the carelessness of some faculty members
Good	Full-time	Male	satisfying: people . disappointing: workload and some poor professors
Good	Full-time	Male	satisfying: friends
Good	Full-time	Male	satisfying: new lifestyle . Disappointing: capacities for course.
Good	Full-time	Male	satisfying: people and courses
Good	Full-time	Male	Satisfying : people and courses. Disappointing: Chaotic new student orientation
Good	Full-time	Male	satisfying: diversity. Disappointing: workload
Good	Full-time	Male	satisfying: interesting courses. Disappointing: useless electives and low capacity in classes
Good	Full-time	Male	satisfying: divesrity
Good	Full-time	Male	Satisfying: people and friends
Good	Full-time	Male	disappointing: Having a weak school background compared to the others
Good	Full-time	Male	satisfying: people . Disappointing: pressure on students
Good	Full-time	Male	satisfying: diversity, the quality of the education, campus and all the perimeters available for students. disappointing: financial aid.
Good	Full-time	Male	satisfying: campus. disappointing: Political elections
Good	Full-time	Male	satisfying: friends and campus
Good	Not full-time	Female	disappointing: some instructors efficiency

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Not full-time	Female	satisfying: diversity, extra curricular activities, clubs and events organized in AUB, scholarship.
Good	Not full-time	Female	satisfying: learning experience and sources . Disappointing: pressure and workload
Good	Not full-time	Female	satisfying: facilities
Good	Not full-time	Male	satisfying: diversity and acceptance. Disappointing: degree requirements, interaction between different buildings and staff.
Good	Not full-time	Male	Satisfying: people. Disappointing: time management
Fair	Full-time	Female	Satisfying: campus, people. Disappointing: courses are very demanding, too much pressure
Fair	Full-time	Female	satisfying: friends. Disappointing: my major is underdeveloped at this university
Fair	Full-time	Female	satisfying: campus and courts. disappointing: exams
Fair	Full-time	Female	satisfying:campus
Fair	Full-time	Female	satisfying: friends. Disappointing: during my first semester, there was the revolution in the country which affected us all and most professors did not take that into consideration.
Fair	Full-time	Female	disappointing: The transition to college
Fair	Full-time	Female	satisfying: hardwork paid off. Disappointing: teaching methods (attend classes for attendance only, had to learn myself to acquire knowledge and expertise
Fair	Full-time	Female	everything is satisfying
Fair	Full-time	Female	satisfying:friends, independence, hard work pays off. disappointing: improper education, workloaddepending on my self to study, useless lectures, being forced to pay more than the university tuition for tutoring for courses Doctors at university don't explain well, rude staff and faculty members, uncomfortable environment...
Fair	Full-time	Female	Most satisfying: meeting people that are from other countries than Lebanon, getting to know different cultures and religions...
			Most disappointing: a lot of work load, not getting enough rest, not being able to socialize outside the campus, facing depression and stress because of the quantity of work and exams that we have and how hard the material is.
Fair	Full-time	Female	Most satisfying : friends
			Least : unskilled professors and workload
Fair	Full-time	Female	satisfying: the idea of this diploma
			disappointing: workload
Fair	Full-time	Female	The most satisfying was feeling independent and responsible for all of my choices, and the worst was the indifference of the staff and the tuition.
Fair	Full-time	Female	satisfying: The environment at aub. Disappointing: treatment of the administration , the work load
Fair	Full-time	Female	Most satisfying : flexibility in schedule
			Most disappointing: no capacities in classes
Fair	Full-time	Female	satisfying: the gym and the clubs
Fair	Full-time	Female	Nothing satisfying
Fair	Full-time	Female	disappointing: students life
Fair	Full-time	Female	satisfying: people. Disappointing: unfair financial aid
Fair	Full-time	Female	disappointing: no free parking available for students, toilets are not clean and no good printers, no a nap area during long hours at the university, no enough marketing for the library as well other facilities at AUB
Fair	Full-time	Female	Satisfying: friends, campus, rich education and great instructors . Dissapointing: not being able to get the desired grades
Fair	Full-time	Female	Satisfying: Friendships Disappointing: the way doctors explain honestly (u got there for attendance only, whereas,I self teach myself everything Best professors are: Dr. Samar Sadek and Ms. Hala Naffah
Fair	Full-time	Female	satisfying: professors and their knowledge.
			Disappointing: how hostile and unhelpful the competition makes people in pre med
Fair	Full-time	Female	satisfying: Diversity
Fair	Full-time	Female	dissapointing: My social life and mental health as a foreigner
Fair	Full-time	Female	disappointing: miscommunication and disorganization between the students and the teachers regarding the courses

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Fair	Full-time	Male	advantages: diversity
Fair	Full-time	Male	Most satisfying: Chemistry and math courses
			Most disappointing: unclear requirements to get into med school
Fair	Full-time	Male	N/A
Fair	Full-time	Male	advantages: skills and knowledge I have gained. Disappointing: time management
Fair	Full-time	Male	satisfying: clubs. Disappointing: teachers are not always good to actually teach.
Fair	Full-time	Male	Satisfying: the beautiful campus and location and the prestigious history it holds
			Disappointing: impersonality with students and materialism
Fair	Full-time	Male	satisfying: campus
Fair	Full-time	Male	satisfying diversity. Disappointing: departments
Fair	Full-time	Male	satisfying: understanding where I stand in life . Disappointing: failing the first semester because of math course.
Fair	Full-time	Male	everything is satisfying
Fair	Full-time	Male	everything is satisfying
Fair	Full-time	Male	disappointing: all the courses are about attendance and listening to a professor talk with no activities or anything interesting to do after, the material sounds pointless, being an engineering student, we are not encouraged to work in teams and/or to solve real life problems
Fair	Full-time	Male	Disappointing: unfair grading criteria
Fair	Full-time	Male	satisfying: living the "Beirut life"
			disappointing: 0 empathy
Fair	Full-time	Male	satisfying: people
Fair	Full-time	Male	satisfying: people and good grades. disappointing: how unrewarded students with really good GPA's are (no scholarship), lack of competency and willingness to help from my assigned academic advisor
Fair	Full-time	Male	satisfying: getting good grades
			disappointing: Rudeness of staff and lack of help from faculty, very competitive environment
Fair	Full-time	Male	Satisfying: making friends/social interactions
			Disappointing: the excessively large volume of incompetent instructors who require a student to study course material by themselves, the awful lack of career support from actual faculty...
Fair	Full-time	Male	Most satisfying: well-known history.
			disappointing: tuition fees, financial aid amount granted, types of scholarships given.
Fair	Full-time	Male	satisfying: a good education
Fair	Full-time	Male	satisfying: friendly environment, the Music Club, campus
			disappointing: lack of personal time and extreme stress that comes from my courses , some of the instructors can be unsound with their mentoring techniques, and some can be rather lenient.
Fair	Not full-time	Female	satisfying: the courses. Disappointing: when I am feeling so down and overwhelmed there is no one to be really helpful and care about my well being during the difficult times.
Poor	Full-time	Female	Satisfying: campus
Poor	Full-time	Female	satisfying: be with two of my high school best friends. disappointing: Everything is always hard, from teaching methods to communication with the faculty, professors and members. The environment is extremely tough, overwhelming non-stop studying environment, no enough focus on activities, sports, arts, community work, and real world problems are also considered important and crucial.
Poor	Full-time	Female	disappointing: "Self study " in most courses
Poor	Full-time	Male	disappointing: work overload, No social life
Poor	Full-time	Male	Satisfying: rugby. Disappointing: the courses.
Poor	Full-time	Male	disappointing: registration system, stress especially when it comes to finals period
Poor	Full-time	Male	disappointing: unorganization and sending student from one staff to another
			satisfying: campus
Poor	Full-time	Male	Satisfying: having a lot of freedom
			Disappointing: the level of teaching is very low compared to the difficulty of the program

NSSE 2020 Student Comments

End-of-Survey: First-Year Students

American University of Beirut

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 254 first-year students responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
	Full-time	Female	satisfying: meeting new people. Disappointing: lack of cooperation from professors
	Full-time	Male	satisfying: motivation, major, friends and services. disappointing: rudeness of some staff at AUB
	Full-time	Male	Satisfying: academic and personal growth. disappointment: harsh grading system

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 104 seniors responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	satisfying: atmosphere, instructors (with a few exceptions), variety of courses available-especially within my majors. disappointing: The attitude of some administrators (especially the cashier), useless advisors.
Excellent	Full-time	Female	satisfying: the knowledge I acquired, reputation of AUB graduates. Disappointing: not being able to practice at AUBMC
Excellent	Full-time	Female	Satisfying: campus, events, music, facilities, people, professors , international students, feeling of belonging
Excellent	Full-time	Female	satisfying: people and diversity
Excellent	Full-time	Female	satisfying: clubs, varsity team (archery), virtul exchange class. Disappointing: no attention is given to out team
Excellent	Full-time	Female	satisfying: diversity, staff, coursework, national and international professors, campus, clubs, opportunities
Excellent	Full-time	Female	satisfying: PR. disappointing: unprivileged geology department, biast and unfair professors
Excellent	Full-time	Female	Satisfying: amazing professors. Disappointing: not prepared me for entering the workforce.
Excellent	Full-time	Female	satisfying: Courses, Academic level, Campus, Friends
Excellent	Full-time	Female	Satisfying: building self
Excellent	Full-time	Female	satisfying: best professors. disappointing: none
Excellent	Full-time	Female	satisfying: everything
Excellent	Full-time	Female	Satisfying: people, libraries. Disappointing: administrative and advisory processes.
Excellent	Full-time	Female	Satisfying: students, clubs like the mental health awareness club. Dissatisfying: lack of guidance
Excellent	Full-time	Male	disappointing: no porper guidance, come buildings need rennovation
Excellent	Full-time	Male	satisfying: diversity. Disappointing: gazes and/or radicalism from sectarian religious groups
Excellent	Full-time	Male	Satisfying: representing AUB and Lebanon at an International Case Competition, learning outcomes were huge, people and extra curricular activities
Excellent	Full-time	Male	Satisfying: feeling of belonging. disappointing: not enough attention for students' mental and physical state
Excellent	Full-time	Male	Disappointing: capacity problems in the psychology department
Excellent	Full-time	Male	satisfying: diversity, maths and physics courses . disappointing: engineering courses, advising, political vision of the university
Excellent	Full-time	Male	satisfying: the atmosphere
Excellent	Full-time	Male	Satisfying: diversity, quality of education, beirut life and how educational the political situation in lebanon was , scholarships. Dissatisfying: some rude and incompetent people, plagiarism occurring
Excellent	Full-time	Male	satisfying: the whole experience
Excellent	Full-time	Male	Satisfying: the diversity, being able to developed leadership, communication and problem solving skills. disappointing: lack of understanding in some critical situations, and the cooperation with students.
Excellent	Full-time	Male	Satisfying: how reachable everyone is in the university.
Excellent	Full-time	Male	Satisfying: friends
Excellent	Not full-time	Female	satisfying: my belief in my capacity and building myself. disappointing: personal issues and the counseling center was not really available and flexible
Excellent	Not full-time	Female	Satisfying: some professors' influence, AUB is an ideal place for networking and connections. disappointing:lack of follow up on students performance
Excellent	Not full-time	Female	Satisfying: achievements I have done , learning facilities and staff
Excellent	Not full-time	Female	Satisfying: some courses, and some good professors. dissapointing: lack of help and guidance, lack of career guidance, weak advising process
Excellent	Not full-time	Male	Satisfying : facilities (labs, libraries, the gym, football fields) Disappointing : the amount of courses available (psychology major).
Good	Full-time	Female	Satisfying: successful people, isnpiring professors and colleagues . Disappointing: capacities
Good	Full-time	Female	N/A
Good	Full-time	Female	disappointing: a major lack of professionalism when it comes to staff (departments), lack of support, help, advising and follow up . Engineering professors do a very bad job at actually teaching. satisfying: extracurricular experience i.e. Outdoors and and other clubs
Good	Full-time	Female	satisfying: professors and courses
Good	Full-time	Female	satisfying: STEM skills acquired, connections, support received from student engagement center and center of research and innovation, gym, events held on multiple topics of interest, beautiful campus. disappointing: lack of hands-on coding classes (most courses are theoretical)
Good	Full-time	Female	disappointing: HSON's emvironmr is unfriendly and unsupportive, no opportunities, tough, some faculty members are overly strict and inflexible, very stressful environment
Good	Full-time	Female	Satisfying: supportive professors.disappointing: disorganization

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 104 seniors responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	satisfying: Varsity teams and experiencing the student-athlete lifestyle in AUB . disappointing: lack of practical scientific skills (focus on theoretical rather than practical skills), political affiliation
Good	Full-time	Female	satisfying: internship . Disappointing: gap in the professors' ways of teaching, some are not as talented as others.
Good	Full-time	Female	satisfying: diversity, freedom from protests to talking about certain 'taboo' topics. disappointing: unfair and biased
Good	Full-time	Female	Satisfying: the knowledge given by certain professors disappointing: tough grading system by some professors
Good	Full-time	Female	satisfying: culture, diversity and opportunities. disappointing: lack of support and advising
Good	Full-time	Female	Disappointing: lack of support and advising
Good	Full-time	Female	disappointing: class registration and capacities
Good	Full-time	Female	satisfying: feeling of belonging. Disappointing: lack of investment in the FAFS lab/ pilot plant and in research especially for the undergrads
Good	Full-time	Female	satisfying: Professors in the psychology. Disappointing: Ratio of professors to student
Good	Full-time	Female	Disappointment: advising , the Arabic should NOT be required , registration process and capacities
Good	Full-time	Female	Satisfying: the community. Disappointing: lack of funding for my major, lack of research opportunities, lack of adequate work-study pay, no senior study
Good	Full-time	Female	satisfying: friends. Disappointing: lack of internship/jobs offered in Europe/Lebanon by the career center
Good	Full-time	Female	satisfying: Diveritsty and acceptance
Good	Full-time	Female	satisfying: diversity. disappointing: some teachers who rarely gave feedback , previouses (exams) distributed among some students
Good	Full-time	Female	satisfying: simplicity in comunication in my department
Good	Full-time	Female	disappointing: theoretical learning rather than practical
Good	Full-time	Male	satisfying: clubs and societies and volunteer work
Good	Full-time	Male	Satisfying: working on projects. Disappointing: teaching attitude of many professors
Good	Full-time	Male	Satisfying: the amount of perspective and learning from people living in the region. Disappointing: university's organizational system, Staff are generally dismissive towards students, registration process and capacities
Good	Full-time	Male	satisfying: community. Disappointing: the neglect of the psychology department, academic advising in psychology, and the rudeness and unhelpfulness of employees across campus.
Good	Full-time	Male	satisfying: PSPA society Cabinet. disappointing: unfairness and bias of the grading system
Good	Full-time	Male	satisfying: Professors, campus , facilities, math department , philosophy department. Disappointing: the physics department (From curriculum to professors), a clear lack of communication between professors regarding the material of the courses thought, unbalanced curriculum
Good	Full-time	Male	satisfying: Volunteering and Engagement
Good	Full-time	Male	Satisfying: New friends, better communication skills, new software skills. Disappointing: insufficient guidance, some useless courses
Good	Full-time	Male	satisfying: character development, enhancement of the ability to take initiative, tackle challenges, be resourceful, and embrace hard work, figuring one's self, lot of diversity in the Engineering faculty. Disappointing: a specific tone is set in the way most of its students act
Good	Full-time	Male	satisfying: people
Good	Full-time	Male	satisfying: instructors, courses. disappointing: competition between students, campus life, administration and course registration, increase in tuition fees
Good	Full-time	Male	satisfying: people. disappointing: The focus on academics instead of the student's life in general.
Good	Full-time	Male	disappointing: high tuition fees, a bigger gym is needed
Good	Not full-time	Female	satisfying: people, diversity. disappointing: education system that places so much stress and anxiety on the student , destroyomg self esteem, pressure
Good	Not full-time	Female	satisfying: progress
Good	Not full-time	Female	satisfying: people, friends. Disappointing: teaching techniques in my program., too much attention to grades and academic performance and little attention to the actual abilities of the student.
Good	Not full-time	Male	N/A
Fair	Full-time	Female	satisfying: pushing ourselves and adapt to the educational system. disappointing: organization, registration and capacities, too much memorizing.
Fair	Full-time	Female	satisfying: exploring myself and Lebanon
Fair	Full-time	Female	disappointing tough material, exams do not evaluate the students understanding of the material, focus on the grades

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 104 seniors responded to the following:

What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Fair	Full-time	Female	satisfying: campus and student life . disappointing: high tuition fees, no preparation for the future
Fair	Full-time	Female	satisfying: learning
Fair	Full-time	Female	disappointing: lack of opportunity to work in the field for Psychology students
Fair	Full-time	Male	satisfying: World class education. Disappointing: high expenses and tuition fees
Fair	Full-time	Male	satisfying: high level of some professors and their teaching techniques disappointing: high tuition fees, students create the level way more than the university does
Fair	Full-time	Male	disappointing: some professors can't give a lecture, get a message through, are very stubborn, unreliable unresponsive unethical unemotional . satisfying: friends
Fair	Full-time	Male	N/A
Fair	Full-time	Male	disappointing: previous exams distribution in an unfair way
Fair	Full-time	Male	Satisfying: friends. Disappointing: The state of my department
Fair	Full-time	Male	satisfying: projects. disappointing: some students access to previous exams
Fair	Full-time	Male	satisfying: feeling of invincibility and unlimited opportunity
Fair	Full-time	Male	satisfying and dissappointing: the ability to study on my own and learn new things. Dissappointing: high tuition fees and some teachers teaching techniques
Fair	Full-time	Male	disappointing: education process, focus on grades rather than the understanding of the material. satisfying: encouraging involvement in activities, diversity
Fair	Full-time	Male	satisfying: friends and people. disappointing: lack of care for students' needs., quality of education, services, campus, rude staff.
Fair	Full-time	Male	satisfying: connections
Fair	Full-time	Male	satisfying: facilities. disappointing: low learning retention
Fair	Full-time	Male	satisfying : diversity and the experience, professors and students
Fair	Not full-time	Male	disappointing: too long survey
Poor	Full-time	Female	nothing is satisfying
Poor	Full-time	Female	satisfying: work study. disappointing: my learning experience, useless courses we have to take
Poor	Full-time	Male	disappointing: physics department: Underfunded, gloomy classroom, the department cannot seem to teach basic physics correctly, a severe lack of properly scheduled and planned recitation problem-solving classes, no undergraduate seminars not being aware of leading research, most undergrads don't even know what research is being done in the department.
Poor	Full-time	Male	disappointing: Admission and capacities
Poor	Full-time	Male	satisfying: connections and friends. Disappointing: the way we are treated
Poor	Full-time	Male	satisfying: learning opportunity to learn. disappointing: no creativity
Poor	Full-time	Male	disappointing: academic performance dropping despite being on a merit scholarship, educational system focuses on memorization instead of analyzing. previous exams unfair distribution and accessbased on your political opinion (corruption), competitive way of grading and evaluating . satisfying: the non-academic part, attending intentional conferences, winning awards, launching a startup etc...
Poor	Full-time	Male	satisfying: philosophy course where we had the chance to actually talk in a class with professor (Rasmi). disappointing: physics department's sturcture, biased professors, Cheating is rampant in all our courses, most professors hate each other, in the physics department, the courses lacked all forms of structure and the students never knew what to expect, some professors have zero respect for their students.
Poor	Not full-time	Female	satisfying: people, volunteering opportunities, diversity, exposure to new ideas and ideologies, development of intellectual skills.
	Full-time	Male	everything is disappointing
	Full-time	Male	everything is satisfying
	Full-time	Male	disappointing: Courses out of date and not dynamic

First year			
rating			
		Frequency	Valid Percent
Valid			
	Excellent	65	26
	Good	130	51
	Fair	48	19
	Poor	8	3
	Total	254	100
sex			
		Frequency	Valid Percent
Valid	Female	168	66
	Male	86	34
	Total	254	100

Seniors			
rating			
		Frequency	Valid Percent
Valid			
	Excellent	31	30
	Good	40	38
	Fair	21	20
	Poor	9	9
	Total	104	100
sex			
		Frequency	Valid Percent
Valid	Female	53	51
	Male	51	49
	Total	104	100